

Jonathan D. Moody
Superintendent of Schools

Mark P. Hatch
Assistant Superintendent

David A. Leavitt
Support Services Manager

January 10, 2025

Dear MSAD#54 Families,

PowerSchool, a company that provides information systems and software for countries around the world, has notified our Information Technology (IT) Department that MSAD#54 Public Schools were among PowerSchool's many clients whose data may have been accessed during a cybersecurity incident.

We are currently working with PowerSchool while they investigate this incident and will share additional information as we receive it. For now, we have been assured that it is safe to continue using PowerSchool accounts.

WHAT HAPPENED?

According to PowerSchool, compromised credentials belonging to one of PowerSchool's support personnel were used to access data via their Support Portal. This allowed that account to access, and download information from PowerSchool customers' Student Information Systems, including ours. When PowerSchool became aware of the incident, they notified law enforcement, locked down the system and took additional steps.

WHAT DATA COULD HAVE BEEN ACCESSED?

Initial information from PowerSchool indicates that Personally Identifiable Information (PII) for staff and students was accessed for some districts. This may include contact information, including names and addresses, dates of birth, and grade level information for current and former students, and parent/guardian names and addresses. MSAD#54 does not retain social security numbers or financial information in the PowerSchool Student Information System. Please note that social security numbers and financial information were not compromised.

WHAT HAPPENS NEXT?

PowerSchool has stated, "We have taken all appropriate steps to prevent the data involved from further unauthorized access or misuse. We do not anticipate the data being shared or made public, and we believe it has been deleted without any further replication or dissemination." PowerSchool has engaged a cybersecurity contractor to provide monitoring services to ensure that none of the stolen data reappears in the future.

Protecting our students is something we take seriously. With PowerSchool's help, more information will be provided to you as it becomes available.

Thank you for your patience and understanding.

Sincerely,



Dan Dwelley
Technology Director
MSAD 54