

Jonathan D. Moody
Superintendent of Schools

Mark P. Hatch
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David A. Leavitt
Support Services Manager

January 23, 2025

Dear MSAD54 families and educators,

As we previously communicated with you on [01/10/2025](#), PowerSchool – a cloud-based software vendor used by MSAD54 – recently experienced a cybersecurity incident involving unauthorized access to certain information in the PowerSchool Student Information System (SIS). The SIS information did not contain any social security numbers.

We are reaching out to share more information and next steps that we recently received directly from PowerSchool:

- **Notification to Individuals Involved:** Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents / guardians if the student is under 18) and educators whose information was involved, as well as a phone number to answer any questions you may have about the incident. The notice will include the identity protection and credit monitoring services offer (as applicable).
- **Identity Protection and Credit Monitoring Services:** PowerSchool has engaged Experian, a trusted credit reporting agency, to offer **two years of complimentary identity protection services for all students and educators whose information from our PowerSchool SIS was involved. This offer will also include two years of complimentary credit monitoring services for all adult students and educators whose information was involved.**
- As soon as PowerSchool learned of the incident, they engaged cybersecurity response protocols and mobilized senior leadership and third-party cybersecurity experts to conduct a forensic investigation of the scope of the incident and to monitor for signs of information misuse. PowerSchool is not aware of any identity theft attributable to this incident.

In the meantime, we encourage you to visit <https://www.powerschool.com/security/sis-incident/> for up-to-date information on the cybersecurity incident. We are committed to ensuring you have the most current information as it becomes available from PowerSchool.

Thank you for your continued patience and understanding.

Sincerely,


Dan Dwelley
Technology Director
MSAD 54